



Steven L. Beshear
Governor

Robert D. Vance, Secretary
Environmental and Public
Protection Cabinet

Larry R. Bond
Commissioner
Department of Public Protection

TCS Corporate Services, Inc.
828 Lane Allen Road
Suite 219
Lexington, KY 40504

Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, Kentucky 40602-0615
Telephone: (502) 564-3940
Fax: (502) 564-3460
psc.ky.gov

Mark David Goss
Chairman

John W. Clay
Vice Chairman

Caroline Pitt Clark
Commissioner

April 1, 2008

RE: Case No. 2007-00400

We enclose one attested copy of the Commission's Order in the above case.

Sincerely,

A handwritten signature in cursive script that reads "Stephanie Stumbo".

Stephanie Stumbo
Executive Director

SS/tw
Enclosure



Steven L. Beshear
Governor

Robert D. Vance, Secretary
Environmental and Public
Protection Cabinet

Larry R. Bond
Commissioner
Department of Public Protection

Michael A. Conway
ACCXX Communications, LLC c/o TCS
3100 Cumberland Blvd SE
Suite 900
Atlanta, GA 30339-5930

Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, Kentucky 40602-0615
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Stephanie Stumbo
Executive Director

SS/tw
Enclosure

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ACCXX COMMUNICATIONS, LLC)	CASE NO.
_____)	2007-00400
ALLEGED VIOLATIONS OF KRS 278.535)	
)	

O R D E R

This matter is now before the Commission, by its own motion, to supplement the record regarding the allegations that ACCXX Communications, LLC ("ACCXX") violated KRS 278.535 by changing the primary telecommunications carrier of several Kentucky customers without their consent. The Commission hereby finds that the sworn affidavit of Virginia L. Smith, Director of the Consumer Services Division for the Commission, shall be made part of the record in this matter. The Commission hereby finds that Exhibits 1-16 of that affidavit shall also be made part of the record.

ACCXX shall be served copies of the affidavit and exhibits. ACCXX shall have 20 days from the date of this Order to submit a written response to the affidavit and exhibits.

IT IS HEREBY ORDERED that:

1. The sworn affidavit of Virginia L. Smith with exhibits, affixed hereto as Appendix A, shall be made part of the record.
2. ACCXX shall have 20 days from the date of this Order to respond in writing to the affidavit and exhibits.

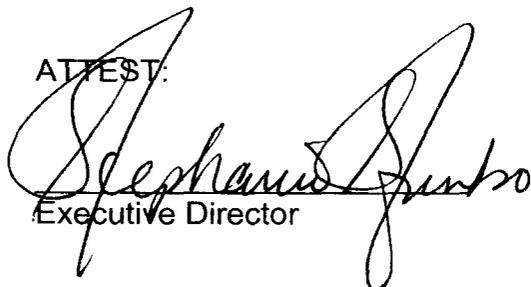
3. The Executive Director shall serve a copy of this Order on ACCXX by certified mail, return receipt requested.

4. The Executive Director shall serve a copy of this Order on ACCXX's in-state agent for service of process, TCS Corporate Services, by certified mail, return receipt requested.

Done at Frankfort, Kentucky, this 1st day of April, 2008.

By the Commission

ATTEST:


Executive Director

APPENDIX A

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2007-00400 DATED APRIL 1, 2008

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ACCXX COMMUNICATIONS, LLC)	CASE NO.
_____)	2007-00400
ALLEGED VIOLATIONS OF KRS 278.535)	
)	

AFFIDAVIT OF VIRGINIA L. SMITH

Virginia L. Smith, being of full age, solemnly affirms and states the following:

1. My name is Virginia L. Smith. I am competent and authorized to make this affidavit. The information contained in this affidavit is true and is based upon my knowledge.
2. I am the Director of the Division of Consumer Services for the Kentucky Public Service Commission. My business address is 211 Sower Boulevard, Frankfort, Kentucky 40602.
3. The Division of Consumer Services is responsible for receiving and addressing customers complaints made against public utilities subject to the jurisdiction of the Kentucky Public Service Commission.
4. Complaints received (by letter and telephone) and addressed by the Commission Staff of the Division of Consumer Services are notated and retained in the Commission's Consumer Inquiry System ("CIS").
5. From July 30, 2007 to September 18, 2007, the Consumer Services Division received 16 complaints against ACCXX Communications, LLC in which

customers alleged unauthorized switching of their primary long-distance telecommunications service.

6. On or about July 30, 2007, Bobbie Patton complained to the Division of Consumer Services, by telephone, that her long-distance carrier had been changed to ACCXX without her consent. Her telephone number is (606) 862-8553. The report of this complaint, as it was entered into CIS, is appended as Exhibit 1.

7. On or about July 31, 2007, Robert Morrow complained to the Division of Consumer Services, by telephone, that his long-distance carrier had been changed to ACCXX without his consent. His telephone number is (859) 384-0874. The report of this complaint, as it was entered into CIS, is appended as Exhibits 2A, 2B, and 2C.

8. On or about July 31, 2007, Cindy Kerns complained to the Division of Consumer Services, by telephone, that her long-distance carrier had been changed to ACCXX without her consent. Her telephone number is (502) 845-5310. The report of this complaint, as it was entered into CIS, is appended as Exhibit 3.

9. On or about July 31, 2007, Kent Harrington complained to the Division of Consumer Services, by letter, that his long-distance carrier had been changed to ACCXX without his consent. His telephone number is (270) 767-9053. The report of this complaint, as it was entered into CIS, is appended as Exhibit 4.

10. On or about August 7, 2007, Ira Partin, by and through Vicki Hayes, complained to the Division of Consumer Services, by telephone, that his long-distance carrier had been changed to ACCXX without his consent. His telephone number is (606) 256-3750. The report of this complaint, as it was entered into CIS, is appended as Exhibit 5.

11. On or about August 9, 2007, James Bruce complained to the Division of Consumer Services, by telephone, that his long-distance carrier had been changed to ACCXX without his consent. His telephone number is (502) 429-7573. The report of this complaint, as it was entered into CIS, is appended as Exhibit 6.

12. On or about August 9, 2007, Dewey and Maddi Smith complained to the Division of Consumer Services, by telephone, that their long-distance carrier had been changed to ACCXX without their consent. Their telephone number is (606) 364-4209. The report of this complaint, as it was entered into CIS, is appended as Exhibit 7.

13. On or about August 10, 2007, Thomas Greb complained to the Division of Consumer Services, by telephone, that his long-distance carrier had been changed to ACCXX without his consent. His telephone number is (270) 384-0424. The report of this complaint, as it was entered into CIS, is appended as Exhibit 8.

14. On or about August 13, 2007, Joe Harrison Carter Elementary School, by and through Veronica Reecer, complained to the Division of Consumer Services, by telephone, that the school's long-distance carrier had been changed to ACCXX without its consent. The school's telephone number is (270) 487-1421. The report of this complaint, as it was entered into CIS, is appended as Exhibits 9A and 9B.

15. On or about August 13, 2007, Dora McGill complained to the Division of Consumer Services, by telephone, that her long-distance carrier had been changed to ACCXX without her consent. Her telephone number is (270) 586-1885. The report of this complaint, as it was entered into CIS, is appended as Exhibit 10.

16. On or about August 14, 2007, the Federal Communications Commission forwarded to the Division of Consumer Services a bill sent to David Sommers. Mr. Sommers complained that his long-distance carrier had been changed to ACCXX without his consent. His telephone number is (859) 865-2108. The report of this complaint, as it was entered into CIS, is appended as Exhibits 11A, 11B, 11C and 11D.

17. On or about August 16, 2007, Merv Lawson complained to the Division of Consumer Services, by telephone, that his long-distance carrier had been changed to ACCXX without his consent. His telephone number is (606) 768-3629. The report of this complaint, as it was entered into CIS, is appended as Exhibits 12A and 12B.

18. On or about August 22, 2007, the Kentucky's Office of the Attorney General forwarded to the Division of Consumer Services a letter sent by Albert Secret complaining that his long-distance carrier had been changed to ACCXX without his consent. His telephone number is (502) 523-2059. The report of this complaint, as it was entered into CIS, is appended as Exhibits 13A, 13B, and 13C.

19. On or about August 28, 2007, the Federal Communications Commission forwarded to the Division of Consumer Services a complaint filed by Carolyn Dechman, by and through her son, Mike Dechman. Ms. Dechman contends that her long-distance carrier had been changed to ACCXX without her consent. Her telephone number is (270) 729-2175. The report of this complaint, as it was entered into CIS, is appended as Exhibits 14A, 14B, and 14C.

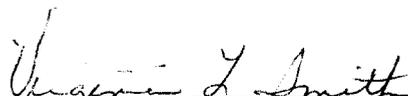
20. On or about August 31, 2007, Harlan Miller complained to the Division of Consumer Services, by telephone, that his long-distance carrier had been changed to

ACCXX without his consent. His telephone number is (270) 424-4050. The report of this complaint, as it was entered into CIS, is appended as Exhibit 15.

21. On or about September 18, 2007, AWP Butcher Block, Inc., by and through Marcia Baugh, complained to the Division of Consumer Services, by telephone, that the business's long-distance carrier had been changed to ACCXX without its consent. There are 4 telephone numbers for this business: (270) 786-2319, (270) 786-2320, (270) 786-2321 and (270) 786-5755. The report of this complaint, as it was entered into CIS, is appended as Exhibit 16.

23. Exhibits 1-16 of this affidavit represent the true and accurate substance of the complaints as submitted by each customer and relayed to Commission Staff in the Division of Consumer Services.

Further the Affiant sayeth naught.



Virginia L. Smith

STATE OF KENTUCKY)
) SS:
COUNTY OF FRANKLIN)

Subscribed and sworn to before me by Virginia L. Smith, this 24th day of March 2008.

My Commission expires: July 7, 2008



NOTARY PUBLIC

PSC Consumer Inquiry System

8/27/2007

Complaint: 2007-01813	Entry Date: 7/30/2007	Closed Date:	Contact Type: Hotline
Name: Patton, Bobbie		Utility: ACCXX Communications, LLC	
Address: 161 Oak Rd London, KY 40744		Utility Nbr: 5162300	Location: Residence
County: Laurel		Utility Type: Long Distance	
Home: (606) 862-8553	Work:	Reason: Slamming (Attempted Slamming) (none) (none)	
Fax:	CBR Nbr:	Complaint referred by:	
Cell:	Email:		
Contacted Utility? <input checked="" type="checkbox"/>	Spoke with: customer service		
	Cust Relations: None		
Utility Contact: Robert Fulmer		Contact's (800) 245-7353	
Preliminary Description: customer does not want service with ACCXX		Other Contacts:	
Processor: SUSANL.DUNN			
See File <input type="checkbox"/>	Case Related <input type="checkbox"/>	Staff Referral <input type="checkbox"/>	Confidential <input type="checkbox"/>
Info Only <input type="checkbox"/>	Formal Forms <input type="checkbox"/>	Ref to Util <input checked="" type="checkbox"/>	Customer Satisfied Yes <input type="radio"/> No <input type="radio"/>

PSC Narratives:

Investigator: SUSANL.DUNN

Date: 7/30/2007 4:11:59 PM

Ms. Patton does not want service with ACCXX. Her local carrier also carries her long distance service. Ms. Patton contends that she did not authorize this service. Please cancel this plan and credit this account unless ACCXX can provide the PSC of authorization for change by this customer.

PSC Consumer Inquiry System

8/27/2007

Complaint: 2007-01816	Entry Date: 7/31/2007	Closed Date:	Contact Type: Hotline
Name: Morrow, Robert		Utility: ACCXX Communications, LLC	
Address: 983 Aristides Drive Union, KY 41091		Utility Nbr: 5162300	Location: Residence
County: Boone		Utility Type: Long Distance	
Home: (859) 384-0874	Work:	Reason: Slamming (Carrier Selection/Assignment) (none) ((none))	
Fax:	CBR Nbr:	Complaint referred by:	
Cell:	Email:		
Contacted Utility? <input type="checkbox"/>	Spoke with:		
	Cust Relations: None		
Utility Contact: Robert Fulmer		Contact's (800) 245-7353	
Preliminary Description: customer did not authorize carrier change		Other Contacts:	
Processor: SUSANL.DUNN			
See File <input type="checkbox"/>	Case Related <input type="checkbox"/>	Staff Referral <input type="checkbox"/>	Confidential <input type="checkbox"/>
Info Only <input type="checkbox"/>	Formal Forms <input type="checkbox"/>	Ref to Util <input checked="" type="checkbox"/>	Customer Satisfied Yes <input type="radio"/> No <input type="radio"/>

PSC Narratives:

Investigator: SUSANL.DUNN

Date: 7/31/2007 8:25:16 AM

Customer has faxed the PSC a copy of a long distance bill that he has received from a company named ACCXX. Mr. Morrow claims not to have given authorization to this company to change his carrier. He has had CinBell as a long distance carrier for years and does not want to switch. Please provide authorization of this change to the PSC asap. If not, this account needs to be canceled asap and credit needs to be issued to this customer.

EXHIBIT 2 A



9336 LITTLE ROAD - NEW PORT RICHEY, FL 34654-3415

Return Service Requested

Check here for change of address (see reverse for details)

9160003786 PRESORT MAIL P1 C19
3786 1 MB 0.360



ROBERT MORROW
983 ARISTIDES DRIVE
UNION, KY 41091-8263

Remittance Section

Customer Name	ROBERT MORROW
Account Number	081182
Past Due Amount	.00
Current Charges	27.23
Statement Date	7/14/07
Due Date	8/13/07
Total Amount Due:	\$27.23
Amount Paid	\$

Please make checks payable to: ACCXX COMMUNICATIONS

Check here for credit card payments (see reverse for details)



ACCXX COMMUNICATIONS
3111 W. DR. MLK JR. BLVD. - SUITE 100
TAMPA, FL 33607-6232

081307 081182 9 000002723 9 0

Please detach and return above portion with your payment.

Summary of Account

Telephone Service	27.23
Total Current Charges	27.23
Previous Bill	.00
Payment Recieved	.00
Adjustments	.00
Past Due Amount	.00
Current Charges	27.23
Total Amount Due	27.23
Due Date	8/13/07



Account Number: 081182
Statement Date: 7/14/07

Important Messages

Thank You for being our Customer!
Thank you for being an Accxx Communications customers. We appreciate your business and look forward to serving you in the future!

Detail of Payments and Adjustments

EXHIBIT 2 B



If you have any questions about your bill,
please call Customer Service at 1-866-464-3640

Current Charges Summary

Charges for Services	Qty	Rate	Amount
For Jul 15, 2007 To Aug 14, 2007			
Rendering Fee	1	1.97	1.97
Total Charges for Services			1.97
Total Current Charges Summary			1.97

Current Charges Summary for 859-384-0874

Charges for Services	Calls	Minutes	Amount
1+ Calling	54	362.1	21.36
Interstate 1+			
Total 1+ Calling	54	362.1	21.36
Total Long Distance Usage	54	362.1	21.36
Taxes			
State Tax	1.43	Federal/Other Tax	2.47
Total Taxes			3.90
Total Current Charges Summary for 859-384-0874			25.26

Call Detail

Date	Time	Called Location	Type	Called Number	Minutes	Amount
CALLS FOR 859-384-0874						
6/6	09:29P	NOBLESVILLE IN	1+	317-219-3263	.8	.0553
6/6	02:47P	NOBLESVILLE IN	1+	317-318-3383	2.2	.1258
6/6	02:59P	NOBLESVILLE IN	1+	317-219-3263	43.6	2.5774
6/6	09:55A	GREENVILLE SC	1+	864-414-5829	12.2	.7198
6/10	09:14A	INDIANAPOLIS IN	1+	317-407-9245	1.0	.0590
6/10	04:39P	NOBLESVILLE IN	1+	317-219-3263	.8	.0472
6/10	06:06P	CHESTERFIELD IN	1+	765-378-7284	2.2	.1278
6/10	08:34P	FISHERS IN	1+	317-579-0158	.3	.0177
6/10	06:34P	FISHERS IN	1+	317-579-0158	6.8	.4071
6/10	07:17P	NOBLESVILLE IN	1+	317-219-3263	24.3	1.4337
6/10	06:39P	FISHERS IN	1+	317-579-0158	11.2	.6403
6/11	09:29A	FISHERS IN	1+	317-579-0158	2.0	.1190
6/11	08:54A	SENECA FALLS NY	1+	315-745-9427	1.7	.1003
6/11	07:56P	NOBLESVILLE IN	1+	317-219-3263	25.5	1.5815
6/12	07:41P	NOBLESVILLE IN	1+	317-219-3263	4.0	.2491
6/13	05:58P	NOBLESVILLE IN	1+	317-219-3263	.3	.0177
6/13	05:59P	NOBLESVILLE IN	1+	317-219-3263	.6	.0354
6/13	06:00P	INDIANAPOLIS IN	1+	317-450-7482	.6	.0354
6/13	06:02P	NOBLESVILLE IN	1+	317-219-3263	.7	.0413
6/14	06:21P	NOBLESVILLE IN	1+	317-219-3263	3.2	.1885
6/14	06:28P	INDIANAPOLIS IN	1+	317-407-9245	1.3	.0787
6/16	09:37A	NOBLESVILLE IN	1+	317-219-3263	38.2	2.3338
6/16	10:53A	NOBLESVILLE IN	1+	317-219-3263	2.1	.1239
6/16	08:31P	NOBLESVILLE IN	1+	317-219-3263	2.8	.1711
6/17	04:32P	CHESTERFIELD IN	1+	765-378-7284	.4	.0236
6/17	04:55P	NOBLESVILLE IN	1+	317-219-3263	.8	.0472
6/18	09:02A	NOBLESVILLE IN	1+	317-219-3263	.8	.0472
6/18	09:05A	INDIANAPOLIS IN	1+	317-407-9245	1.9	.0757
6/18	09:44A	INDIANAPOLIS IN	1+	317-407-9245	.7	.0413
6/18	09:45A	INDIANAPOLIS IN	1+	317-407-9245	18.8	1.1002
6/19	01:53P	NOBLESVILLE IN	1+	317-219-3263	14.9	.8791
6/21	08:41A	NOBLESVILLE IN	1+	317-219-3263	.5	.0177
6/21	08:42A	INDIANAPOLIS IN	1+	317-450-7482	.5	.0177
6/26	08:45A	ANDERSON IN	1+	765-621-2898	1.7	.1003
6/28	10:05A	GREER SC	1+	864-848-4896	6.4	.3776
6/29	02:12P	NOBLESVILLE IN	1+	317-219-3263	2.4	.1416
6/29	04:17P	GREER SC	1+	864-848-4896	.7	.0413
7/2	11:01A	INDIANAPOLIS IN	1+	317-450-7482	27.5	1.6225
7/3	08:51A	GREER SC	1+	864-848-4896	.5	.0298
7/3	08:54A	SENECA FALLS NY	1+	315-745-9427	27.3	1.6107
7/4	07:54A	FISHERS IN	1+	317-579-0158	21.2	1.2508
7/4	07:37P	INDIANAPOLIS IN	1+	317-339-4364	3.1	.1829
7/4	09:19A	NOBLESVILLE IN	1+	317-219-3263	19.3	1.1387
7/5	01:24P	FISHERS IN	1+	317-579-0158	2.8	.1534
7/5	01:29P	NOBLESVILLE IN	1+	317-219-3263	.7	.0413
7/5	01:28P	INDIANAPOLIS IN	1+	317-450-7482	.7	.0413
7/5	01:47P	INDIANAPOLIS IN	1+	317-450-7482	.5	.0177
7/6	11:54A	NASHVILLE IN	1+	615-858-6429	1.5	.0855
7/6	09:12P	NOBLESVILLE IN	1+	317-219-3263	4.3	.2537
7/12	07:50P	INDIANAPOLIS IN	1+	317-407-9245	.3	.0177
7/12	07:52P	INDIANAPOLIS IN	1+	317-407-9245	.5	.0177
7/12	07:52P	INDIANAPOLIS IN	1+	317-407-9245	.1	.0049
7/12	07:54P	NOBLESVILLE IN	1+	317-219-3263	.5	.0354
7/13	05:09P	INDIANAPOLIS IN	1+	317-339-4364	1.3	.0787
Totals For 859-384-0874					362.1	21.36



983 Aristides Dr
Union, KY 41091
(859) 384-0874

July 30, 2007

ACCXX Communications
3111 W. Dr MLK JR. BLVD
Suite 100
Tampa, FL 33607-6232

RE: Account # 081182

To Whom It May Concern:

I was quite surprised to receive a long distance bill from your company considering I have NEVER placed an order for your services, and for YEARS I have bundled my services to include unlimited long distance services from Cincinnati Bell for \$10/month. After making several attempts to contact your company and only getting a voicemail, I believe your company is guilty of SLAMMING my account. I have contacted Cincinnati Bell, the Kentucky Attorney Generals Office, the three major credit reporting agencies, and filed a complaint with the Kentucky Public Service Commission.

You may hereby consider this account closed, and you WILL NOT be receiving the \$27.23 you claim I owe on this bill.

Sincerely,



Robert D. Morrow

EXHIBIT 2 C

PSC Consumer Inquiry System

8/27/2007

Complaint: 2007-01819	Entry Date: 7/31/2007	Closed Date:	Contact Type: Hotline
Name: Kerns, Cindy		Utility: ACCXX Communications, LLC	
Address: 2133 Jackson Rd. Eminence, KY 40019		Utility Nbr: 5162300	Location: Residence
County: Henry		Utility Type: Long Distance	
Home: (502) 845-5310	Work:	Reason: Slamming (Carrier Selection/Assignment) (none) (none)	
Fax:	CBR Nbr:	Complaint referred by:	
Cell:	Email:		
Contacted Utility? <input type="checkbox"/>	Spoke with:		
	Cust Relations: None		
Utility Contact: Robert Fulmer		Contact's (800) 245-7353	
Preliminary Description: Slamming		Other Contacts:	
Processor: MATT.RHODY			
See File <input type="checkbox"/>	Case Related <input type="checkbox"/>	Staff Referral <input type="checkbox"/>	Confidential <input type="checkbox"/>
Info Only <input type="checkbox"/>	Formal Forms <input type="checkbox"/>	Ref to Util <input checked="" type="checkbox"/>	Customer Satisfied Yes <input type="radio"/> No <input type="radio"/>

PSC Narratives:

Investigator: MATT.RHODY

Date: 7/31/2007 9:57:31 AM

Customer says that her long distance service was switched from BellSouth to Accxx without her permission or knowledge. Customer wants all charges billed to be credited and for the account to be canceled immediately.

PSC Consumer Inquiry System

8/27/2007

Complaint: 2007-01828	Entry Date: 7/31/2007	Closed Date:	Contact Type: E-Mail
Name: Harrington, Kent	Utility: ACCXX Communications, LLC	Utility Nbr: 5162300	Location: Residence
Address: 901 Walston Almo, KY 42020	Utility Type: Long Distance	Reason: Slamming (Carrier Selection/Assignment) (none) (none)	Complaint referred by:
County: Calloway	Home: (270) 767-9053	Work:	
Fax:	CBR Nbr:		
Cell:	Email:		
Contacted Utility? <input checked="" type="checkbox"/>	Spoke with: Customer service		
	Cust Relations: Failed To Correct Problem		
Utility Contact: Robert Fulmer	Contact's (800) 245-7353	Other Contacts:	
Preliminary Description: Slamming			
Processor: MATT.RHODY			
See File <input checked="" type="checkbox"/>	Case Related <input type="checkbox"/>	Staff Referral <input checked="" type="checkbox"/>	Confidential <input type="checkbox"/>
Info Only <input type="checkbox"/>	Formal Forms <input type="checkbox"/>	Ref to Util <input checked="" type="checkbox"/>	Customer Satisfied Yes <input type="radio"/> No <input type="radio"/>

PSC Narratives:

Investigator: MATT.RHODY

Date: 7/31/2007 2:37:00 PM

(Customer's email to PSC)

I have attempted to reach you to discuss a number of issues, but have
 > been unable to contact you via phone. I've spent hours on hold, only
 > to be dumped out of the hold queue. I have left messages on "after-hours"
 > voicemail boxes, but none have been returned. I have sent emails, but
 > received no replies. I tried a facsimile multiple times without success.
 > This last attempt is via email, and will be copied to the Kentucky
 > Public Service Commission.
 >
 > Issue: I received a bill today of \$27.07 for calls made from
 > 931-363-0306. I do not have a phone number 931-363-0306. I did not
 > make those calls. This shall serve as my official:
 >
 >
 > 1. written notice to cancel services per tariffed operating
 > procedure (TOP) 2.5.4
 > 2. written objection to the billed charges above per TOP 2.10.3
 > 3. denial of any presumed "collection costs" per TOP 2.11
 > 4. denial of any presumed late charges per TOP 2.13
 >
 >

EXHIBIT 4

PSC Consumer Inquiry System

8/27/2007

Complaint: 2007-01892	Entry Date: 8/7/2007	Closed Date:	Contact Type: Hotline
Name: Partin, Ira by Vicki Hayes		Utility: ACCXX Communications, LLC	
Address: 436 Wolf Creek Rd. Orlando, KY 40460		Utility Nbr: 5162300	Location: Residence
County: Rockcastle		Utility Type: Long Distance	
Home: (606) 256-3750	Work:	Reason: Slamming (Carrier Selection/Assignment) (none) ((none))	
Fax:	CBR Nbr:	Complaint referred by:	
Cell:	Email:		
Contacted Utility? <input type="checkbox"/>	Spoke with:		
	Cust Relations: Not accessible		
Utility Contact: Michael Conway, CEO		Contact's (813) 441-9775	
Preliminary Description: slamming		Other Contacts:	
Processor: JOHNR.GEOGHEGAN			
See File <input type="checkbox"/>	Case Related <input type="checkbox"/>	Staff Referral <input type="checkbox"/>	Confidential <input type="checkbox"/>
Info Only <input type="checkbox"/>	Formal Forms <input type="checkbox"/>	Ref to Util <input type="checkbox"/>	Customer Satisfied Yes <input type="radio"/> No <input type="radio"/>

PSC Narratives:

Investigator: JOHNR.GEOGHEGAN

Date: 8/7/2007 4:11:03 PM

Customer says she is receiving charges from Accxx even though she did not request their service. She would like the account canceled and all charges credited. Please provide proof of authorization for the charges.



3336 LITTLE ROAD - NEWPORT RICHEY, FL 34654-8415

Return Service Requested

Check here for change of address (see reverse for details)

3340003340 PRESTOR MAIL P1 C18 CUP
3540 3 18 0.310



JOE HARRISON CARTER ELEMENTARY SCHOOL
4092 EDMONTON ROAD
TOMPKINSVILLE, KY 42167-9408

Remittance Section

Customer Name	JOE HARRISON CARTER ELEMENTARY SCHOOL
Account Number	137148
Past Due Amount	.00
Current Charges	45.41
Statement Date	7/14/07
Due Date	8/13/07
Total Amount Due:	\$45.41
Amount Paid	\$

Please make checks payable to: ACCXX COMMUNICATIONS

Check here for credit card payments (see reverse for details)



ACCXX COMMUNICATIONS
3111 W. DR. MLK JR. BLVD. - SUITE 100
TAMPA, FL 33607-6232

061307 137148 9 000004541 7 5

Please detach and return above portion with your payment.

Summary of Account

Telephone Service	45.41
Total Current Charges	45.41
Previous Bill	.00
Payment Received	.00
Adjustments	.00
Past Due Amount	.00
Current Charges	45.41
Total Amount Due	45.41
Due Date	8/13/07

Detail of Payments and Adjustments



Account Number: 137148
Statement Date: 7/14/07

Important Messages

Thank You for being our Customer!
Thank you for being an Accxx Communications customer. We appreciate your business and look forward to serving you in the future!

Handwritten: A. Miller
7/30/07



EXHIBIT 9 B

If you have any questions about your bill, please call Customer Service at 1-888-484-3630

PSC Consumer Inquiry System

8/27/2007

Complaint: 2007-01964	Entry Date: 8/14/2007	Closed Date:	Contact Type: Letter
Name: Sommers, David		Utility: ACCXX Communications, LLC	
Address: 415 Cole Lane Harrodsburg, KY 40330		Utility Nbr: 5162300	Location: Residence
County: Mercer		Utility Type: Long Distance	
Home:	Work:	Reason: Slamming (Carrier Selection/Assignment) (none) (none)	
Fax:	CBR Nbr:	Complaint referred by:	
Cell:	Email:		
Contacted Utility? <input type="checkbox"/>	Spoke with: customer service		
	Cust Relations: Not accessible		
Utility Contact: Michael Conway, CEO		Contact's (813) 441-9775	
Preliminary Description: Account Number 127051		Other Contacts:	
Processor: CAROLJ.CUMMINS			
See File <input type="checkbox"/>	Case Related <input type="checkbox"/>	Staff Referral <input type="checkbox"/>	Confidential <input type="checkbox"/>
Info Only <input type="checkbox"/>	Formal Forms <input type="checkbox"/>	Ref to Util <input checked="" type="checkbox"/>	Customer Satisfied Yes <input type="radio"/> No <input type="radio"/>

PSC Narratives:

Investigator: CAROLJ.CUMMINS

Date: 8/14/2007 8:44:49 AM

The FCC forwarded the customer's bill. Customer received bill from ACCXX even though the company is not his preferred provider. No telephone number was listed on the bill. Please cancel the account, credit all charges, and provide proof of authorization.

EXHIBIT 11 A



**Federal Communications Commission
Consumer & Governmental Affairs Bureau
Consumer Policy Division, Slam Team
445 12th Street, S.W., CY-A257B
Washington, D.C. 20554**

August 10, 2007

Attn: B.J. Helton, Chairman
Kentucky Public Service Commission
Division of Consumer Services
211 Sower Blvd.
Post Office Box 615
Frankfort, KY 40602

Dear Sir or Madam:

Our records indicate that the State of Kentucky has "opted-in" to administer the FCC's slamming liability rules, which took effect on November 28, 2000. Our records further indicate that you are the designated contact person with respect to slamming complaints filed by residents in Kentucky pursuant to these rules. We are forwarding the attached slamming complaint, which was recently filed with the FCC by a consumer in Kentucky, for your review and handling. We would appreciate it if you would acknowledge receipt of this letter and the attached complaints by e-mailing us at Slamming@fcc.gov.

FEDERAL COMMUNICATIONS COMMISSION

A handwritten signature in cursive script, appearing to read "Nancy A. Stevenson".

Nancy A. Stevenson, Deputy Chief
Consumer Policy Division
Consumer & Governmental Affairs Bureau

Handwritten initials in cursive script, appearing to read "for".

Attachment(s):
DAVID SOMMERS (07-S0281421)

EXHIBIT 11 B



9336 LITTLE ROAD - NEW PORT RICHEY, FL 34654-3415

Return Service Requested

Check here for change of address (see reverse for details)

9160003608 PRESORT MAIL P1 C18
3608 1 MB 0-260



SOMMERS; DAVID
415 COLE LN
HARRODSBURG, KY 40330-7714

Customer Name	SOMMERS; DAVID
Account Number	127051
Past Due Amount	.00
Current Charges	28.35
Statement Date	7/14/07
Due Date	8/13/07
Total Amount Due:	\$28.35
Amount Paid	\$

Please make checks payable to: ACCXX COMMUNICATIONS

Check here for credit card payments (see reverse for details)



ACCXX COMMUNICATIONS
3111 W. DR. MLK JR. BLVD. - SUITE 100
TAMPA, FL 33607-6232

081307 127051 6 000002835 9 3

Please detach and return above portion with your payment.

Summary of Account

Telephone Service	28.35
Total Current Charges	28.35
Previous Bill	.00
Payment Received	.00
Adjustments	.00
Past Due Amount	.00
Current Charges	28.35
Total Amount Due	28.35
Due Date	8/13/07



Account Number: 127051
Statement Date: 7/14/07

Important Messages

Thank You for being our Customer!
Thank you for being an Accxx Communications customers. We appreciate your business and look forward to serving you in the future!

Detail of Payments and Adjustments

EXHIBIT 11 C

if you have any questions about your bill,
please call Customer Service at 1-888-484-3640



Account Name
SOMMERS; DAVID

Account Number
127051

Bill Date
7/14/07

Current Charges Summary

Charges for Services	Qty	Rate	Amount
For Jul 15, 2007 To Aug 14, 2007			
Rendering Fee	1	1.97	1.97
Total Charges for Services			1.97
Total Current Charges Summary			1.97

Current Charges Summary for 859-865-2108

Charges for Services	Calls	Minutes	Amount
1+ Calling			
Intrastate 1+	27	79.4	3.16
Interstate 1+	31	486.4	19.40
Total 1+ Calling	58	565.8	22.56
Total Long Distance Usage	58	565.8	22.56
Taxes			
State Tax	1.49		
Federal/Other Tax			2.33
Total Taxes			3.82
Total Current Charges Summary for 859-865-2108			26.38

Call Detail

Date	Time	Called Location	Type	Called Number	Minutes	Amount
CALLS FOR 859-865-2108						
8/5	00:00P	SPARTA TN	1+	859-738-5207	0.0	0.000
8/5	04:17A	WSEVENTH OH	1+	513-421-6300	3.2	1.274
8/5	07:24P	FLEMINGSBG KY	1+	606-848-3650	3.0	1.136
8/5	01:30P	FRANKFORT KY	1+	502-227-8280	3.6	1.436
8/5	01:36P	WSEVENTH OH	1+	513-421-6300	3.4	1.253
8/5	01:42P	SIMPSONVL KY	1+	502-722-9193	3.9	1.559
8/5	08:07P	FRANKFORD WV	1+	304-497-0634	1.8	0.719
8/5	08:08P	LEWISBURG WV	1+	304-687-8807	1.8	0.719
8/5	08:58A	PLAIN CITY OH	1+	614-673-4188	0.7	0.279
8/8	02:43P	DOYLE TN	1+	931-857-3270	2.0	0.078
8/8	02:44P	DOYLE TN	1+	931-857-3270	1.0	0.039
8/8	04:02P	LEXINGTON KY	1+	859-254-4920	1.5	0.597
8/8	04:16P	FRANKFORD WV	1+	304-497-0634	2.7	1.096
8/8	10:25P	JOHNSON CY TN	1+	423-737-3828	2.1	0.837
8/8	10:38P	BUSCATINE IA	1+	562-236-9064	21.3	8.467
8/8	06:47A	FRANKFORD WV	1+	304-497-0634	8.7	3.470
8/8	04:43P	DOYLE TN	1+	931-857-3270	45.8	1.8273
8/8	10:01P	BEERSHEBA TN	1+	931-692-9560	88.7	3.5390
8/10	06:28P	LEWISBURG WV	1+	304-687-8807	4.2	1.678
8/11	06:08A	LAWRENCEBG KY	1+	502-680-1566	3.0	1.197
8/11	06:12A	LAWRENCEBG KY	1+	502-680-1566	4.1	1.635
8/11	08:46A	COOKEVILLE TN	1+	931-528-5067	9.0	3.590
8/11	09:51A	COOKEVILLE TN	1+	931-261-9936	8.0	3.260
8/11	09:14A	LAWRENCEBG KY	1+	502-680-1566	3.0	1.197
8/11	09:15A	LAWRENCEBG KY	1+	502-680-1566	3.0	1.197
8/11	09:41A	LAWRENCEBG KY	1+	502-680-1566	3.0	1.197
8/11	10:54A	FLEMINGSBG KY	1+	606-848-3650	8.4	3.350
8/11	01:30P	LEXINGTON KY	1+	859-621-9087	2.2	0.876
8/11	01:43P	FLEMINGSBG KY	1+	606-848-3650	5.0	1.918
8/11	01:46P	FLEMINGSBG KY	1+	606-848-3650	2.8	1.109
8/11	01:41P	SIMPSONVL KY	1+	502-722-9193	1.7	0.677
8/11	07:45P	LEXINGTON TN	1+	931-422-8228	8.0	3.198
8/12	09:08A	SPARTA TN	1+	931-738-5207	15.3	6.103
8/12	09:26A	SPARTA TN	1+	931-738-3115	3.9	1.559
8/12	09:28A	CINCINNATI IA	1+	641-658-2336	1.8	0.717
8/12	09:32A	CINCINNATI IA	1+	641-658-2336	0.2	0.080
8/12	09:38A	SPARTA TN	1+	931-738-3115	7.8	3.111
8/12	09:48P	STANFORD KY	1+	859-388-7142	22.3	8.888
8/12	04:06P	SPARTA TN	1+	931-738-7811	24.7	9.654
8/12	04:33P	LIBERTY KY	1+	606-787-2084	1.8	0.717
8/13	09:17A	CAMPTON KY	1+	606-666-8013	12.4	4.946
8/13	09:48A	SPARTA TN	1+	931-738-5207	1.0	0.396
8/13	09:59P	DOYLE TN	1+	931-857-3270	2.0	0.796
8/14	09:25A	DANVILLE KY	1+	859-325-0519	2.0	0.796
8/14	10:03A	DANVILLE KY	1+	859-324-0058	5.0	1.984
8/14	10:11A	DANVILLE KY	1+	859-239-9090	2.1	0.837
8/14	10:27A	DANVILLE KY	1+	859-325-0519	8.8	3.332
8/14	10:47A	SPARTA TN	1+	931-738-5207	0.0	0.000
8/14	07:00P	SPARTA TN	1+	931-738-5207	0.0	0.000
8/14	07:45P	SPARTA TN	1+	931-738-5207	1.4	0.559
8/14	04:42P	SPARTA TN	1+	931-738-5207	2.0	0.797
8/14	07:25P	SHELBYVL KY	1+	502-633-4568	1.3	0.517
8/14	08:50P	COOKEVILLE TN	1+	931-261-9936	12.6	5.026
8/14	09:00P	SHELBYVL KY	1+	502-633-4568	0.0	0.000
8/14	09:00P	COOKEVILLE TN	1+	931-261-9936	1.0	0.396
8/15	09:38P	WILLISBURG KY	1+	859-375-4088	7.0	2.778
Totals For 859-865-2108					565.8	22.57



9336 LITTLE ROAD - NEW PORT RICHEY, FL 34654-3415

Return Service Requested

Check here for change of address (see reverse for details)

5915002256 PRESORT MAAD P3 C12 <8>
2256 3 MB 0-360



SOMMERS; DAVID
415 COLE LN
HARRODSBURG, KY 40330-7714

Remittance Section

Customer Name	SOMMERS; DAVID
Account Number	127051
Past Due Amount	28.35
Current Charges	2.68
Statement Date	8/14/07
Due Date	9/13/07
Total Amount Due:	\$31.03
Amount Paid	\$

Please make checks payable to: ACCXX COMMUNICATIONS

Check here for credit card payments (see reverse for details)



ACCXX COMMUNICATIONS
3111 W. DR. MLK JR. BLVD. - SUITE 100
TAMPA, FL 33607-6232

091307 127051 6 000003103 8 4

Please detach and return above portion with your payment.

Summary of Account

Telephone Service	1.97
Late Payment Charge	.71
Total Current Charges	2.68
Previous Bill	28.35
Payment Received	.00
Adjustments	.00
Past Due Amount	28.35
Current Charges	2.68
Total Amount Due	31.03
Due Date	9/13/07



Account Number: 127051
Statement Date: 8/14/07

Important Messages

Thank You for being our Customer!
Thank you for being an Accxx Communications customer. We appreciate your business and look forward to serving you in the future!

Detail of Payments and Adjustments

Payment is due by the date shown above.

Att. Tiffany

EXHIBIT 11 D



If you have any questions about your bill, please call Customer Service at 1-866-454-3640

Current Charges Summary

Charges for Services			
For Aug 15, 2007 To Sep 14, 2007			
	<u>Qty</u>	<u>Rate</u>	<u>Amount</u>
Rendering Fee	1	1.97	1.97
Total Charges for Services			1.97
Total Current Charges Summary			1.97





3336 LITTLE ROAD - NEW PORT RICHEY, FL 34554-3415

Return Service Requested

Check here for change of address (see reverse for details)

0602016692 PRESORT MAIL P2 C66 <8>
16692 J FP 0-373

MERV LAWSON
HCR 75 BOX 4445
WELLINGTON, KY 40387

11572 Highway 1274

PIC 0432

remittance section

Customer Name	MERV LAWSON
Account Number	084376
Past Due Amount	.00
Current Charges	12.90
Statement Date	7/28/07
Due Date	8/24/07
Total Amount Due:	\$12.90
Amount Paid	\$

Please make checks payable to: ACCXX COMMUNICATIONS

Check here for credit card payments (see reverse for details)



ACCXX COMMUNICATIONS
3111 W. DR. MLK JR. BLVD. - SUITE 100
TAMPA, FL 33607-6232

082407 084376 1 000001290 0 2

Please detach and return above portion with your payment.

Summary of Account

Telephone Service	12.90
Total Current Charges	12.90
Previous Bill	.00
Payment Received	.00
Adjustments	.00
Past Due Amount	.00
Current Charges	12.90
Total Amount Due	12.90
Due Date	8/24/07



Account Number: 084376
Statement Date: 7/28/07

Important Messages

Thank You for being our Customer!
Thank you for being an Accxx Communications customers. We appreciate your business and look forward to serving you in the future!

Detail of Payments and Adjustments

MRS. SMITH, HERE IS THE BILL YOU REQUESTED
THE PIC CODE AT PHONE COMPANY 0432
THE ADDRESS LISTED FOR ME IS ~~THE~~ ^{MY} OLD ADDRESS
THE NEW 911 ADDRESSES WENT INTO EFFECT IN JANUARY
THANK YOU FOR YOUR TIME.

Merv Lawson

CBR* is 606-768-9282

EXHIBIT 12 B

Have you moved or changed your phone number?

Please provide your new address or telephone number and return this portion with your payment. Your records will be updated on request.

Effective Date: _____ Account Name: _____
 New Address: _____ City: _____ State: _____ Zip: _____
 Contact Name: _____ Phone Number: _____
 Work Number: _____ Signature: _____

We accept the following credit cards for payment:

Please choose one: Monthly Recurring One-Time only

Card Number: _____ Expiration Date: _____
 Billing Address: _____ City: _____ State: _____ Zip: _____
 Amount Authorized: \$ _____ Signature: _____

Automatic Withdrawal from Checking (IMPORTANT: - Please enclose a copy of a voided check.)

Please use automatic withdrawal from checking for all future charges Please use automatic withdrawal from checking this time only

Amount Authorized \$ _____ Signature: _____

L526-227-888-808
0196-195-695
PSC

How to Read Your Invoice



8888 LITTLE ROAD - NEW PORT RICHEY, FL 34874-3416

Print Service Requested

Check now for change of address (see number for details)

BILL SAMPLE
 123 MAIN STREET
 ANYTOWN, USA 12345

Remittance Section

Customer Name	BILL SAMPLE
Account Number	012345
Past Due Amount	245.00
Current Charges	240.72
Statement Date	7/08/07
Due Date	7/28/07
Total Amount Due:	\$485.72
Amount Paid	\$

Please make checks payable to ACCXX COMMUNICATIONS ITEMS

Check now for card; do not payment (see number for details)

072607 012345 # 000048572 0 6

Summary of Account

Telephone Service	230.72
Total Current Charges	240.72
Previous Bill	741.78
Payment Received	486.78
Adjustments	00
Past Due Amount	245.00
Current Charges	240.72
Total Amount Due	485.72
Due Date	7/28/07

Detail of Payments and Adjustments

Date	Description	Adjustments	Payments
08/15/07	Payment-Thank You		486.78
Total			486.78

Important Messages

Thank You for being our Customer!
 Thank you for being an Accor Communications customer. We appreciate your business and look forward to serving you in the future!

- 1 **Account Number** - Your account number. It will be helpful to have this number when calling customer service.
- 2 **Due Date** - Bill must be paid before the Due Date to avoid a late fee charge.
- 3 **Amount Paid** - Please indicate the payment amount included with your remittance.
- 4 **Credit Card Payment** - If you would prefer to pay by credit card fill out the credit card payment section on the back of this invoice.
- 5 **Remittance Address** - Send your payment to this address with your remittance slip for proper credit to your account.
- 6 **Summary of Account** - Information pertaining to your invoice.
- 7 **Previous Bill** - Balance left over from previous month.
- 8 **Payment Received** - Payments received on your account up to the Billing Date.
- 9 **Past Due Amount** - Balance left over from previous month.
- 10 **Current Charges** - The total of this month's current activity.
- 11 **Total Amount Due** - Current charges plus any remaining prior bill charges.
- 12 **Important Messages** - Watch this space for important information concerning your account or service.

If you have any questions about your bill, please call Customer Service at 1-888-446-8888

Current Charges Summary

Charges for Services			
	Qty	Rate	Amount
For Jul 14, 2007 To Jul 28, 2007			
Pro-Rated: Rendering Fee	1	.92	.92
Subtotal			.92
For Jul 29, 2007 To Aug 28, 2007			
Rendering Fee	1	1.97	1.97
Subtotal			1.97
Total Charges for Services			2.89
Total Current Charges Summary			2.89

Current Charges Summary for 606-788-3629

Charges for Services			
	Calls	Minutes	Amount
1+ Calling			
Intralata 1+	11	46.8	2.78
Interstate 1+	27	100.2	5.91
Total 1+ Calling	38	147.0	8.67
Total Long Distance Usage	38	147.0	8.67
Taxes			
State Tax	.57	Federal/Other Tax	.77
Total Taxes			1.34
Total Current Charges Summary for 606-788-3629			10.01

Call Detail

Date	Time	Called Location	Type	Called Number	Minutes	Amount	
CALLS FOR 606-788-3629							
6/6	07:17P	MEMPHIS MS	1+	682-781-3882	.3	.0177	
6/6	07:20P	MEMPHIS MS	1+	682-781-3882	.8	.0554	
6/7	12:42A	SAN DIEGO CA	1+	819-843-0037	.8	.0554	
6/7	06:14P	GRANDPRARI TX	1+	214-438-8482	2.2	.1288	
6/7	06:21P	GRANDPRARI TX	1+	214-438-8482	2.2	.1288	
6/8	07:54A	MOREHEAD KY	1+	606-784-7521	.3	.0177	
6/8	07:58A	MOREHEAD KY	1+	606-784-7521	8.0	.4720	
6/11	08:20P	MEMPHIS MS	1+	682-781-3882	2.6	.1534	
6/11	08:23P	RICHMOND KY	1+	859-825-0820	16.9	.8871	
6/12	08:18P	RICHMOND KY	1+	859-825-0820	.3	.0177	
6/13	12:13P	MEMPHIS MS	1+	682-781-3882	8.9	.5841	
6/13	08:27P	RICHMOND KY	1+	859-825-0820	.3	.0177	
6/13	08:28P	RICHMOND KY	1+	859-821-1293	13.2	.7847	
Totals For 606-788-3629						147.0	8.67



COMMONWEALTH OF KENTUCKY
OFFICE OF THE ATTORNEY GENERAL

GREGORY D. STUMBO
ATTORNEY GENERAL

August 17, 2007

1024 CAPITAL CENTER DRIVE
SUITE 200
FRANKFORT, KY 40601-8204

Public Service Commission
211 Sower Blvd
Frankfort KY 40601

File No: 19521.
Co Name: ACCXX Communications

Dear Sir/Madam:

Enclosed is a letter which the Consumer Protection Division recently received which appears to fall within your agency's jurisdiction and authority.

Pursuant to KRS 367.160, we request that your agency review the complaint to determine if there has been a violation of any of the laws that you enforce and to assist the consumer in achieving a satisfactory resolution. Please notify this Division of the final disposition of this complaint.

By copy of this letter we are notifying the consumer that we have referred the complaint to your agency. Thank you for your cooperation.

Sincerely,

GREGORY D. STUMBO
ATTORNEY GENERAL

A handwritten signature in black ink that reads "Paul M. Wingate".

Paul M. Wingate, Investigator
Consumer Protection Division
1024 Capital Center Drive
Frankfort, KY 40601-8204
(502) 696-5389

PMW/mb
cc: Albert Secrest
277 Lake Pointe Dr
Corbin KY 40701-4246

17

EXHIBIT 13 B





9336 LITTLE ROAD - NEW PORT RICHEY, FL 34654-3415

Return Service Requested

Check here for change of address (see reverse for details)

9160003634 PRESORT MAIL P1 C1A
3634 1 MB D-360



SECRET; ALBERT
277 LAKE POINTE DR
CORBIN, KY 40701-4246

Remittance Section

Customer Name	SECRET; ALBERT
Account Number	118125
Past Due Amount	.00
Current Charges	29.06
Statement Date	7/14/07
Due Date	8/13/07
Total Amount Due:	\$29.06
Amount Paid	\$

Please make checks payable to: ACCXX COMMUNICATIONS

Check here for credit card payments (see reverse for details)



ACCXX COMMUNICATIONS
3111 W. DR. MLK JR. BLVD. - SUITE 100
TAMPA, FL 33607-6232

081307 118125 8 000002906 4 9

Please detach and return above portion with your payment.

Summary of Account

Telephone Service	29.06
Total Current Charges	29.06
Previous Bill	.00
Payment Received	.00
Adjustments	.00
Past Due Amount	.00
Current Charges	29.06
Total Amount Due	29.06
Due Date	8/13/07

Detail of Payments and Adjustments



Account Number: 118125
Statement Date: 7/14/07

Important Messages

Thank You for being our Customer!

Thank you for being an Accxx Communications customers. We appreciate your business and look forward to serving you in the future!



EXHIBIT 13 C

If you have any questions about your bill,



9336 LITTLE ROAD - NEW PORT RICHEY, FL 34654-3415

Return Service Requested

Check here for change of address (see reverse for details)

0602007905 PRESORT AADC P1 C34
7905 1 AB 0-343



DECHMAN: CAROLYN
8450 CHERRY LANE
UTICA, KY 42376-9541

Customer Name DECHMAN; CAROLYN
Account Number 122498
Past Due Amount .00
Current Charges 12.33
Statement Date 7/28/07
Due Date 8/24/07
Total Amount Due: \$12.33
Amount Paid \$

Please make checks payable to: ACCXX COMMUNICATIONS

Check here for credit card payments (see reverse for details)



ACCXX COMMUNICATIONS
3111 W. DR. MLK JR. BLVD. - SUITE 100
TAMPA, FL 33607-6232

082407 122498 5 000001233 0 0

Please detach and return above portion with your payment.

Summary of Account

Telephone Service	12.33
Total Current Charges	12.33
Previous Bill	.00
Payment Received	.00
Adjustments	.00
Past Due Amount	.00
Current Charges	12.33
Total Amount Due	12.33
Due Date	8/24/07

Detail of Payments and Adjustments

Current Charges Summary

Charges for Services	Qty	Rate	Amount
For Jul 14, 2007 To Jul 28, 2007			
Pro-Rated: Rendering Fee	1	.92	.92
Subtotal			.92
For Jul 29, 2007 To Aug 28, 2007			
Rendering Fee	1	1.97	1.97
Subtotal			1.97
Total Charges for Services			2.89
Total Current Charges Summary			2.89

Current Charges Summary for 270-729-2175

Charges for Services	Calls	Minutes	Amount
1+ Calling			
Intralata 1+	6	64.9	3.83
Interstate 1+	10	75.6	4.46
Total 1+ Calling	16	140.5	8.29
Total Long Distance Usage	16	140.5	8.29
Taxes			
State Tax	.53	Federal/Other Tax	.62
Total Taxes			1.15
Total Current Charges Summary for 270-729-2175			9.44



Account Number: 122498
Statement Date: 7/28/07

Call Detail

Date	Time	Called Location	Type	Called Number	Minutes	Amount
CALLS FOR 270-729-2175						
6/6	08:45A	BATTLE CRK MI	1+	269-986-0383	.5	.0295
6/6	08:52A	ISLAND KY	1+	270-486-3287	.8	.0354
6/6	11:05A	JACKSON TN	1+	791-410-1427	2.5	.1475
6/6	01:58P	LITCHFIELD IL	1+	217-324-4308	11.4	.6726
6/8	02:14P	LITCHFIELD IL	1+	217-324-4306	17.0	1.0030
6/7	10:17A	BATTLE CRK MI	1+	269-986-0383	.8	.0472
6/7	11:01A	BATTLE CRK MI	1+	269-986-0383	5.8	.3422
6/7	04:28P	ISLAND KY	1+	270-486-3287	.8	.0354
6/8	04:56P	ISLAND KY	1+	270-486-3287	1.3	.0767
6/8	05:49P	ISLAND KY	1+	270-486-3287	.8	.0472
6/8	07:10P	ISLAND KY	1+	270-486-3287	34.3	2.0237
6/10	02:47P	BATTLE CRK MI	1+	269-986-0383	.8	.0472
6/10	03:16P	BATTLE CRK MI	1+	269-986-0383	4.0	.2360
6/10	04:23P	ISLAND KY	1+	270-486-3287	27.3	1.8107
6/11	11:13A	BATTLE CRK MI	1+	269-986-0383	18.8	1.1741
6/11	01:35P	BATTLE CRK MI	1+	269-986-0383	12.9	.7611
Totals For 270-729-2175					140.5	8.29

Important Messages

Thank You for being our Customer!
Thank you for being an Accxx Communications customers. We appreciate your business and look forward to serving you in the future!

EXHIBIT 14 B



**Federal Communications Commission
Consumer & Governmental Affairs Bureau
Consumer Policy Division, Slam Team
445 12th Street, S.W., CY-A257B
Washington, D.C. 20554**

August 23, 2007

Attn: B.J. Helton, Chairman
Kentucky Public Service Commission
Division of Consumer Services
211 Sower Blvd.
Post Office Box 615
Frankfort, KY 40602

Dear Sir or Madam:

Our records indicate that the State of Kentucky has "opted-in" to administer the FCC's slamming liability rules, which took effect on November 28, 2000. Our records further indicate that you are the designated contact person with respect to slamming complaints filed by residents in Kentucky pursuant to these rules. We are forwarding the attached slamming complaint, which was recently filed with the FCC by a consumer in Kentucky, for your review and handling. We would appreciate it if you would acknowledge receipt of this letter and the attached complaints by e-mailing us at Slamming@fcc.gov.

FEDERAL COMMUNICATIONS COMMISSION

for 
Nancy A. Stevenson, Deputy Chief
Consumer Policy Division
Consumer & Governmental Affairs Bureau

Attachment(s):
MIKE DECHMAN (07-S0282267)

EXHIBIT 14 C

PSC Consumer Inquiry System

9/18/2007

Complaint: 2007-02234	Entry Date: 9/18/2007	Closed Date:	Contact Type: Fax
Name: AWP Butcher Block		Utility: ACCXX Communications, LLC	
Address: Contact: Marcia C. Baugh P.O. Box 217 Horse Cave, KY 42749		Utility Nbr: 5162300	Location: Residence
County: Hart		Utility Type: Long Distance	
Home:	Work: (270) 786-2319	Reason: Slamming (Carrier Selection/Assignment) (none) (none)	Complaint referred by:
Fax:	CBR Nbr:		
Cell:	Email:		
Contacted Utility? <input type="checkbox"/>	Spoke with: customer service		
	Cust Relations: None		
Utility Contact: Michael Conway, CEO		Contact's (813) 441-9775	
Preliminary Description: service switched without authorization		Other Contacts:	
Processor: CAROLJ.CUMMINS			
See File <input type="checkbox"/>	Case Related <input type="checkbox"/>	Staff Referral <input type="checkbox"/>	Confidential <input type="checkbox"/>
Info Only <input type="checkbox"/>	Formal Forms <input type="checkbox"/>	Ref to Util <input checked="" type="checkbox"/>	Customer Satisfied Yes <input type="radio"/> No <input type="radio"/>

PSC Narratives:

Investigator: CAROLJ.CUMMINS

Date: 9/18/2007 7:36:33 AM

Customer faxed letter to ACCXX and send the PSC a copy. She found out that her company's preferred carrier had been chagned to ACCXX without permission. She advised ACCXX that she will not be paying the bill and was forwarding her complaint to the Commission. Customer included a copy of her bill.

EXHIBIT 16